

May 5, 2020



Dear MilkWorks families,

There is no doubt COVID-19 is a trying and stressful time. And there is no doubt having a newborn at home is, under the best of circumstances, a trying and stressful time. That is why we are determined to keep serving mothers and babies as safely as we possibly can, and as such we:

-) Will continue providing video and audio telehealth services when a mother requests it OR if a breastfeeding issue can be addressed through telehealth.
-) Will continue scheduling in-person consultations for those issues, which require an in-person consultation with COVID-19 screening questions.
-) Will continue providing curbside pick-up or free shipping, including for Nebraska Medicaid moms, for all breast pumps, breastfeeding supplies, probiotics, and supplements.
-) Will continue providing our classes and support groups through Zoom.
-) Will continue using our social media to highlight toys and gifts for moms and babies and you may pick-up those items through curbside pick-up or, for a small fee, shipping.

We are monitoring local, state, and federal public health guidance to inform our on-going response. We continue to limit the number of individuals in our Lincoln and Omaha offices, our staff and consultations continue to wear masks and offer masks to all our families and continue, as we always have, to disinfect and sanitize surfaces between appointments. ***Once the number of COVID-19 cases in our communities have decreased continuously for 14 days, we will reassess our current restrictions.***

We remain committed to our mission of creating a healthier community by helping families breastfeed their babies. And part of creating a healthier community is acknowledging the necessity of physical distancing during a pandemic. We will always be here for you, whether in-person or virtually, because any public health response includes accessibility to breastfeeding support.

Stay well-

Angie Miller, JD
Executive Director

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Medical Director

Creating a healthier community by helping mothers breastfeed their babies.

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