

March 18, 2020



Dear MilkWorks families,

As the country continues to undertake measures to combat COVID-19, we want to take a moment to update you on the measures MilkWorks is undertaking to remain open to our families while also advancing public health measures.

MilkWorks will continue to see families for lactation consultations. For our drop-in weigh station, to maintain social distancing and keep all families and staff safe, we ask that you call ahead to make an appointment so we may schedule you in a private consult room. As always, we continue to be diligent in maintaining cleanliness in our consult rooms so while we have removed the toys for older children in our consult rooms, you are welcome to bring items for your own children to play with. We do ask, because we are a well-facility, *that if you or anyone with you have any fever, cough, or respiratory symptoms to please refrain from physically visiting MilkWorks*. We will however answer all your emails, phone calls, and messages as soon as possible.

We have also been working very hard at staying ahead of any supply chain disruptions. MilkWorks remains fully stocked for all your breastfeeding needs. We encourage you to call ahead or use our online form for any products you may need and we are happy to deliver the items to your car or ship them to you at no cost.

Unfortunately, we have to suspend all in-person Moms Talk and classes until further notice. We are looking for ways to offer our classes via video-conferencing and are exploring free software for our Moms Talk groups to continue meeting virtually. We will keep you updated as we find solutions to continue offering these services.

We know one of the best ways to provide immunity to your child against any illness is to continue breastfeeding. That, among all the other wonderful reasons to breastfeed, is why we will continue to serve you and help create a healthier community for families.

Sincerely yours,

Angie Miller, JD
Executive Director

Kathy Leeper, MD, IBCLC
Medical Director

Creating a healthier community by helping mothers breastfeed their babies.

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